



Disputes to Delight

Using data to transform a negative experience into one of lasting loyalty

A Little About Me



Shanthi Shanmugam

CEO, Co-founder

Previously
Robinhood Product Leader (2017–2022)

- Launched Crypto
- Redesign from trading utility to financial lifestyle app
- 24/7 phone & chat support post-GameStop





Let's continue the conversation

Email shanthi@casaphq.com to receive an Opportunity Assessment Report with tailored feedback for your credit union.

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