

# COMPLIMENTARY & DISCOUNTED SERVICES



Menu of complimentary and discounted services offered to CCUA member-credit unions

## FREE COMPLIANCE HOTLINE

Access offered in collaboration with compliance experts at ViClarity  
800-842-1242, option 4

## FREE HR HOTLINE

Access offered in collaboration with the Employers Association of the NorthEast  
877-662-6444

## FREE ACCESS TO CCUA'S LEAGUE INFOSIGHT

Online compliance resource library

## FREE ACCESS TO CU POLICY PRO

Provides nearly 300 samples to assist in developing policies and procedures

## ROUNDTABLES

Exclusive discussions for member-credit union CEOs and senior leaders

## FREE ANNUAL BSA TRAINING

Complimentary access to annual BSA training sessions offered both in-person and virtual

## FREE STAFF SALARY REPORT

Access reports every 12-24 months

## REGIONAL FRAUD MEETINGS

Access to monthly fraud calls with credit union peers throughout the Northeast

## CREDIT UNION NETWORKS

Provides free access to CCUA hosted chat networks and group emails

## STRATEGIC COMMUNICATIONS

Free access to the Daily CU Scan, CCUA365 mobile app, and peer groups

## EXCLUSIVE MEMBER DISCOUNTS

Extended to low-asset credit unions for marquis events, conferences, trainings, education, etc.

## STRATEGIC PLANNING SESSIONS

CCUA conducted sessions with member CEOs, managers, and directors

## SMALL CREDIT UNION RESOURCES

Aggregated online collection of resources specific to the needs of low-asset credit unions

## CREDIT UNION INDUSTRY UPDATES

CCUA President/CEO Ron McLean offers complimentary presentations to CEOs, managers, and boards, covering state and national trends. Updates include retail banking insights, consumer trends, compliance, and legislative priorities.

