# CCUA IMPACT REPORT





In Partnership with America's Credit Unions

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# PROTECTING THE INDUSTRY'S TAX EXEMPTION SAVED CCUA CREDIT UNIONS \$60 MILLION











#### TAX BATTLE IN WASHINGTON, D.C.

Full support from our entire congressional delegation

Raised nearly \$150,000 to defend the exemption





#### SUCCESSES WITH AMERICA'S CREDIT UNIONS

Defeated interchange amendments

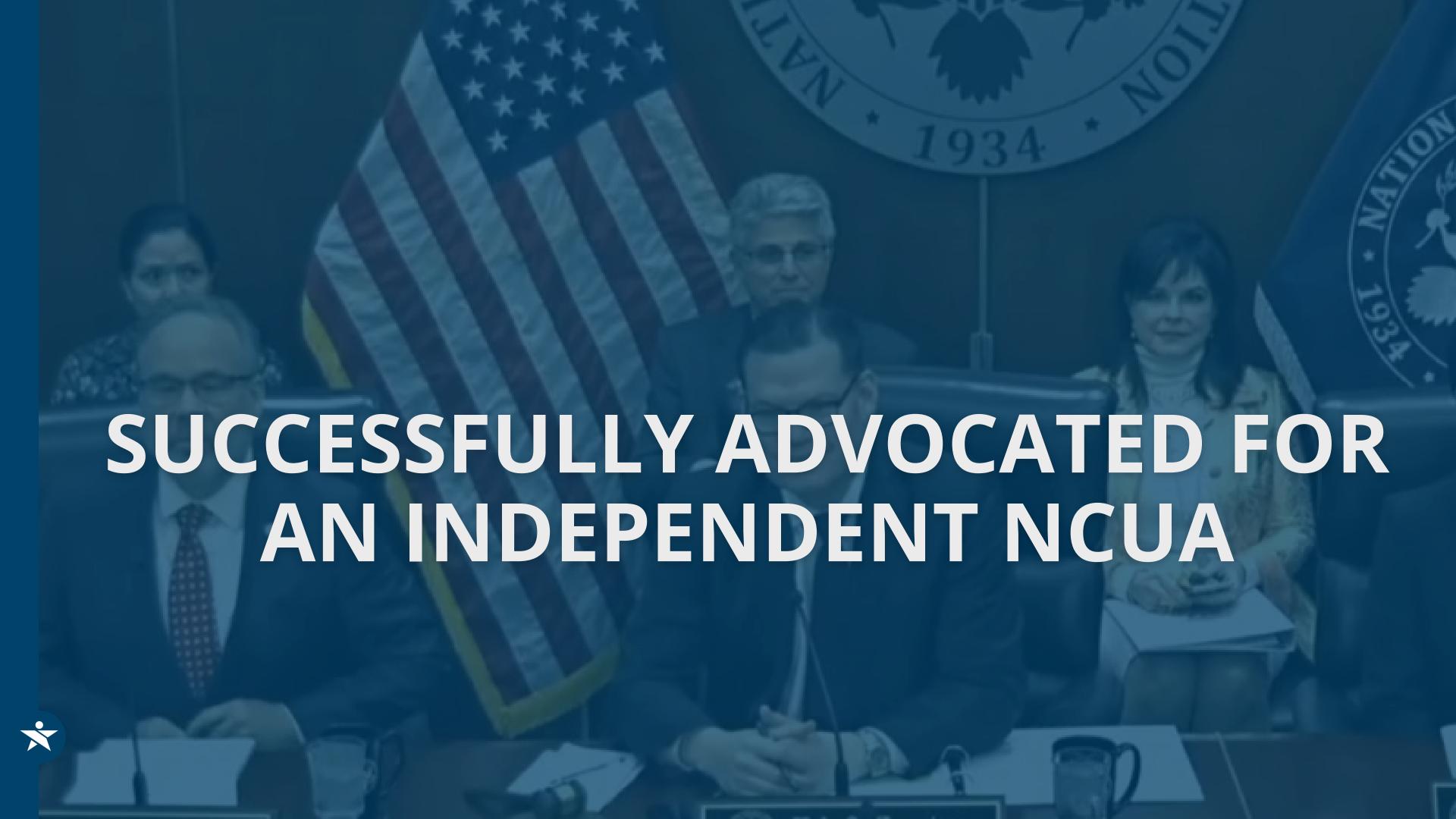
Secured sponsors for the CU Board Modernization Act



#### SUCCESSES WITH AMERICA'S CREDIT UNIONS

Advocated for Veteran Member Business Lending

Advocated for a financial fraud prevention task force













## REGULATORY ADVOCACY WITH AMERICA'S CREDIT UNIONS

Advocated for an independent NCUA

Opposed regulatory overreach

Repealed the CFPB overdraft cap rule

Opposed changes to the electronic payments system

Successfully advocated for the financial literacy bill mandating financial education for students



Advocated for board compensation

Supported adoption of the Money Transmission Act

Advocated for federal parity

Prevented data security requirements beyond GLBA



Advocated for equitable examination fees for credit unions

Advanced board compensation

Secured fraud liability protections, ensuring fraudsters—not credit unions—were held responsible









# SIT

Supported the adoption of antifraud virtual currency

Advocated against payday lending

Prevented interchange on sales tax and gratuities





#### REGULATOR ENGAGEMENT

Testified at NCUA public budget hearing

Held in-person and virtual meetings linking our members with NCUA leaders

Submitted letters to the CFPB, Federal Reserve, FHFA, and NCUA on key issues

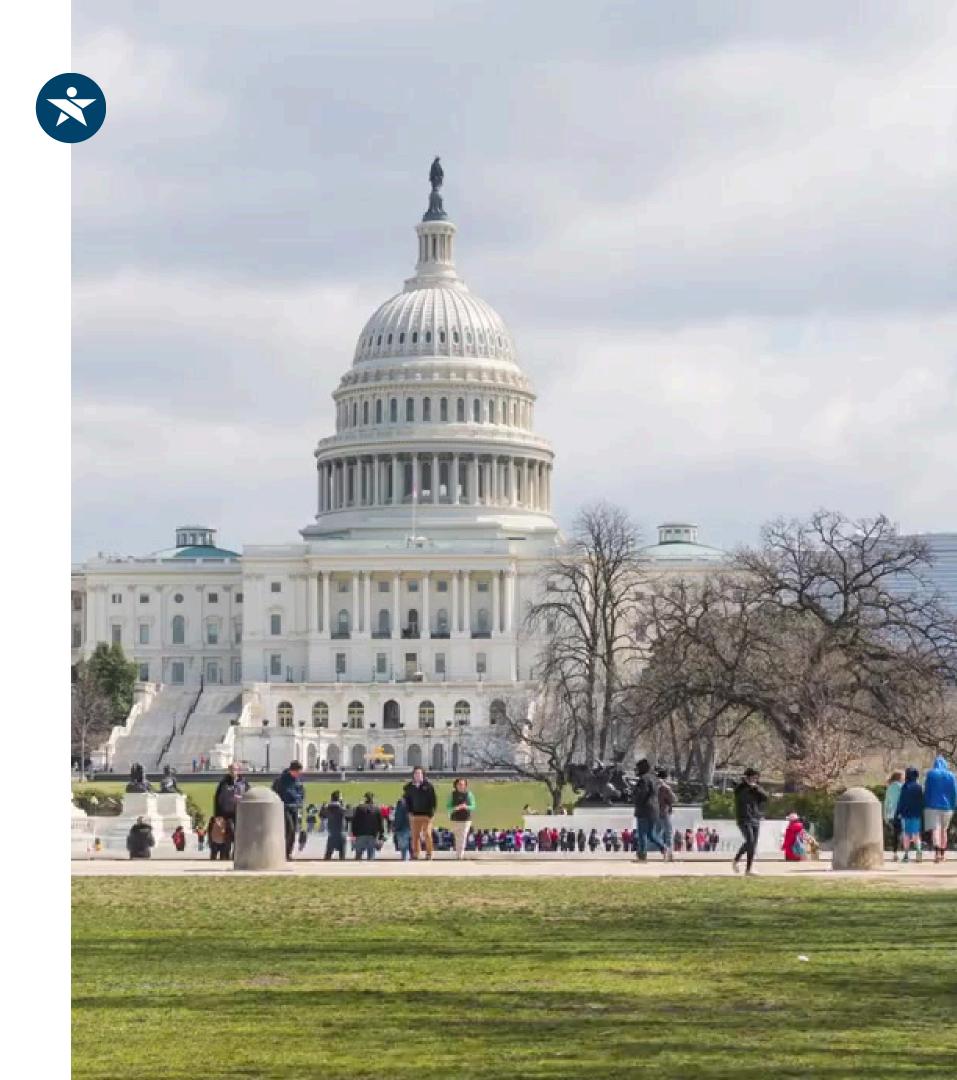
Hosted joint virtual session with the Massachusetts Division of Banks

#### HIKE THE HILL

Hundreds of CCUA members advocated to elected officials on interchange and key priorities

Advocated alongside members with our entire federal House and Senate Delegation

Held meetings with all members of the CCUA federal delegation



# ADVANCING YOUR COMPLIANCE NEEDS

ADDRESSING COMPLIANCE CHALLENGES SIDE BY SIDE



#### COMPLIANCE SUPPORT, EVENTS, & TRAININGS

Assisted with hundreds of compliance inquiries from member credit unions

Facilitated compliance trainings for member credit unions

Co-hosted regional fraud meetings with league partners









### SHAPING IMPACTFUL, INFLUENTIAL EXPERIENCES

ENGAGING WITH MEMBERS THROUGH EVENTS AND COLLABORATION



#### MEMBER ENGAGEMENT

Hosted nearly 100 events with members, partners, and peers gathering over 3,300 attendees

Distributed salary survey



















#### CU ACCELERATE

Over 150 credit union executives, volunteers, and partners united for a dynamic CU Accelerate experience in Newport









#### FINTECH CONNECT

Second annual conference dedicated to fintech hosted in New Hampshire

More than 150 industry leaders came together for the innovative event

Hosted the 4th Annual Cyber Showcase with LetMeDolt winning the Cyber Cup

#### YP SUMMIT

Hosted one of the system's largest young professional events—sold out for four years

Nearly 200 young professionals, partners, and sponsors participated

Partnered with credit union leagues to host young professionals from seven states



















#### CREDIT UNIONS ON TAP

Fourth annual event hosted in collaboration with the Association of Vermont CUs

Gathered credit union leaders from Massachusetts, New Hampshire and Vermont to Harpoon Brewery

Raised funds for Make-A-Wish New Hampshire and the Vermont Food Pantry



#### APEX

Record attendance at Mohegan Sun with nearly 1,000 credit union, sponsor, and partner participants

Introduced the Solutions Stage inside the convention's largest, and fully sold-out exhibit hall with 120 partners

Save the Date: October 13-16, 2026

#### ROUNDTABLES

Introduced the inaugural C-Suite Roundtables

Hosted nearly 200 credit union leaders at the CEO and C-Suite Roundtables

Discussed hot topics, trends, and best practices

Invited credit union leaders from Vermont and Maine to participate in CEO roundtable events

















# SMALL CREDIT UNION SUPPORT

Awarded nearly \$40,000 in Impact Grants, \$100,000 since inception

Held Spring Training featuring tailored solutions

Discounted solutions for small credit unions

Brought CEOs together for a SCUN roundtable

Distributed Small Credit Union Resources catalog

Provided complimentary compliance hotline, training, salary survey, and strategic planning









# MODERNIZED PROFESSIONAL GROWTH

Nearly 200 members advanced their knowledge through Cooperative Education

Unveiled new signature courses: Supervisors Toolkit and Trusts & Estates

Hosted 23 sessions of our signature programs

Celebrated the first graduating class of the Emerging Leaders program in October

Provided complimentary 2025 BSA training



#### COOPERATIVE EDUCATION

Offered nearly 600 webinars, professional development events, and educational opportunities to our membership

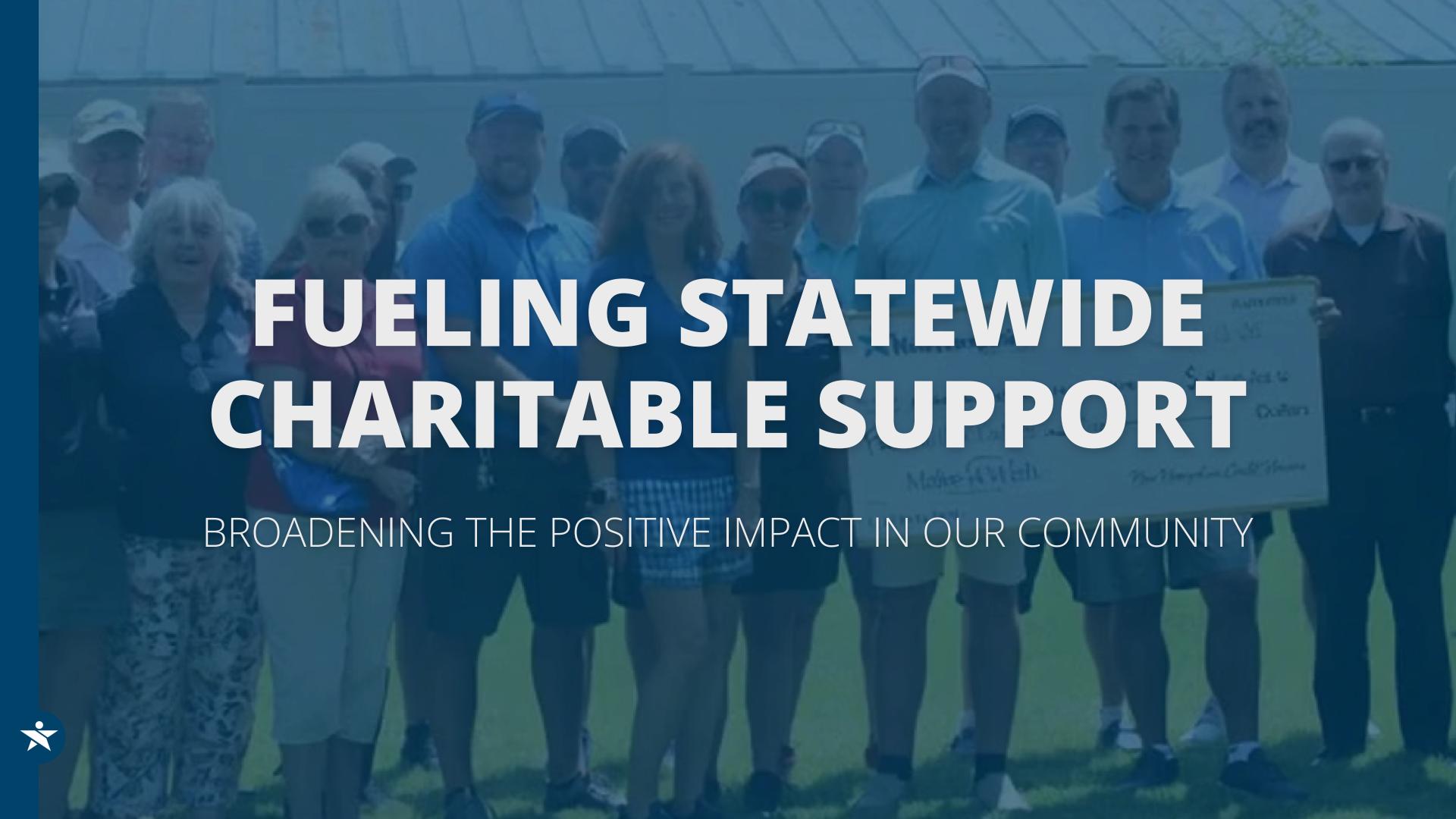
Partnered with America's Credit Unions to proctor certification exams for advancing professional credentials















#### SOCIAL RESPONSIBILITY

Raised nearly \$375K, surpassing \$8.8 million since inception

Volunteered hundreds of hours for state charities

New Hampshire credit unions reached \$4M in total donations



#### **NEW PARTNERSHIPS**

Formed new alliances with key partners to empower credit unions

**Ascent Platform** 

Confer Lending

POSH Technologies

Salus

SRM

The Reseda Group

Zest Al





#### MEMBER SURVEY 2025 RESULTS

98% of respondents agree that CCUA advocacy, education, and social responsibility initiatives are effective

97% of respondents find CCUA membership to be valuable

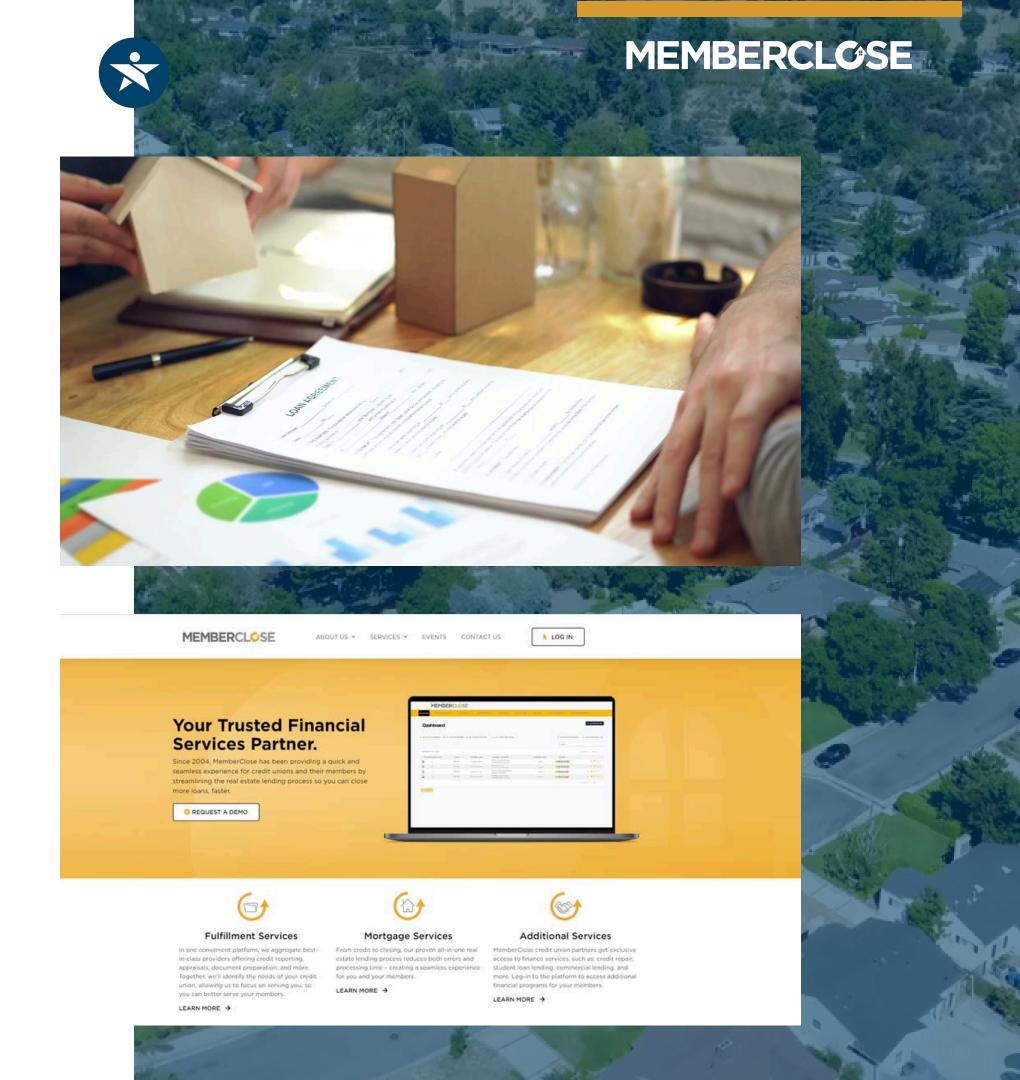
#### MEMBERCLOSE

Home equity products in 50 states

First mortgage production serves almost half of country

New partnership with Gooi Mortgage enhanced offerings

Hosted essential industry webinars and seminars







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