

EFFECTIVE CREDIT UNION TRAINING & RESOURCES



COOPERATIVE EDUCATION

Cooperative Education delivers customized training and development designed specifically for credit unions. With programs focused on supervision, management, and leadership, Cooperative Education helps credit union leaders at every level—from front-line staff to executives and board members—build the skills needed to succeed.

FLEXIBLE LEARNING OPTIONS

Blending traditional classroom learning with flexible virtual options, Cooperative Education offers access to signature programs, BSA training, and partner-led sessions throughout the year. Each course is led by an experienced educator with deep industry knowledge, providing exceptional value to CCUA member credit unions.

LEARNING SOLUTIONS PLATFORM

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CUSTOM TRAINING & VOLUME PRICING

Custom training programs can be designed to meet your credit union's specific needs, delivered either in-person or virtually. Volume pricing options are available to ensure affordability for teams of any size.

COMPLIMENTARY MEMBER PROGRAMS

CCUA members receive annual BSA training for staff and boards—available in-person or virtually—to stay current on compliance requirements and best practices.

Members also benefit from the Board Education Program: Shaping the Future with Fintech, Data & AI, along with Data Strategy Sessions designed to help leadership teams strengthen decision-making and prepare for an AI-enabled future.



Consumer Lending Basics \$99

- Virtual Program offered in March, June, & Dec.
- Learn credit, loan products, and terminology
- Understand policies, regs, and credit scores
- Explore specialized lending to serve members

Trusts, POAs & Estates \$99

- Overview of trusts, POAs, and estate accounts
- Roles, responsibilities, and limits
- Key documents and red flags
- Best practices for compliant setup

Boot Camp \$199

- Offered year-round, in-person and virtual
- Learn history and core principles
- Learn security and compliance basics
- Build strong member service skills to thrive

Supervisor Toolkit \$299

- In-person/virtual offered Apr, July, & Sept.
- Build skills for transitioning to a supervisor
- Learn techniques to handle challenges
- Strengthen skills to lead teams effectively

Developing Great Managers \$750

- Three in-person sessions offered quarterly
- Annual virtual session for easy access
- Build confidence to lead teams effectively
- Learn key skills like feedback, delegation, communication, and time management
- Engaging lectures, discussion, and activities

Emerging Leaders \$1,250

- In-person sessions culminating at the APEX convention (free admittance)
- Build skills to lead and inspire
- Gain insights and tools to advance roles
- Connect with peers and industry mentors