



# Serve Better Grow Faster Work Smarter

Empower your teams and impress your members one conversation at a time. Every Posh solution is developed to better the banking experience for employees and members. We don't believe in making products; we believe in creating purpose-built solutions.



## Better Banking with Purpose-Built AI

Posh empowers credit unions to deliver the most human-like AI experiences, striking the perfect balance between cutting-edge intelligence and complete control.

- **Voice Assistant:** A 24/7 banking concierge that can address FAQs, authenticate caller identification, transfer funds, and more. Let your agents concentrate on complex matters — this tool will handle the rest. *12-16 week implementation timeline.*
- **Digital Assistant:** Offer anytime, anywhere support across all your platforms— website, online and mobile. With hundreds of out-of-the-box conversation topics from day one, you can chat smarter, not harder. *12-14 week implementation timeline.*
- **Knowledge Assistant:** Empower your teams with rapid and effective information access. Cut through information overload and deliver precise answers in seconds. *1 week implementation timeline.*
- **Posh Answers:** Deliver instant, accurate responses on every page of your site with Answers, providing visitors the exact information they need. *1 week implementation timeline.*

Don't miss out on the AI Banking Transformation

✓

Improve member satisfaction score by 45%

✓

Speed up onboarding time by 65%

✓

Cut search time by 93%

✓

Decrease speed to answer by 92%

✓

Solve member requests without a live agent

✓

Reduce the cost of overflow calls by hundreds of thousands

✓

Achieve first call resolution

## Purpose-built AI for Credit Unions

- AI-native banking driven company
- Lifelong partnership and genuine collaboration
- Forward-thinking team in north america
- Top security certifications
- 200+ deployments with our largest client of 25bn AUM
- User-friendly implementation with our no-code platform and out-of-the-box use cases

