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Agenda

- National Hiring Trends and Challenges
- Hiring and Employment Outlook: Finance and Accounting Roles
- Financial Services Industry Trends
- Succession and Pipeline Planning



The unemployment rate is 4.2% as of April 2025.

Jobs added: 177,000 (April)



Job openings: 7.2 million (March)



Voluntary quits: 3.2 million (March)



Source: U.S. Bureau of Labor Statistics, preliminary and seasonally adjusted

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Unemployment Rates

- 1.1% Accounting, tax preparation, bookkeeping, and payroll services
- 1.5% Non-depository credit intermediation and related activities
- 1.5% Credit analysts

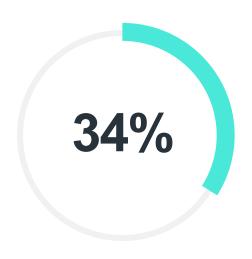
- 1.8% Tellers
- 1.9% Credit unions, and savings institutions and other depository credit intermediation

Companies' Hiring Plans





are hiring for new positions.



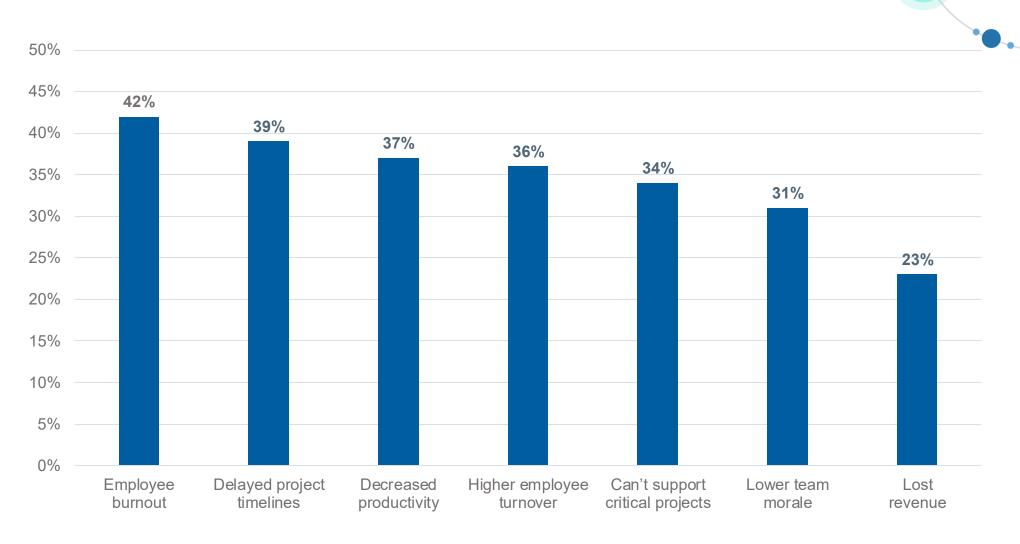
are hiring only for vacated positions.



of business leaders foresee a competitive hiring environment.

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The High Cost of Understaffing



Career Satisfaction



81%

of workers are satisfied in their role

Factors include:

- 86% healthy work life balance
- 83% Competitive salary & merit increases
- 77% Fair workloads & expectations
- 77% Positive work culture & team

This online survey was developed by Robert Half and conducted by an independent research firm in December 2024. It includes responses from more than 2,000 workers 18 years and older in the U.S.



Workers on the move

Most likely to make a move in the first half of this year:

40%

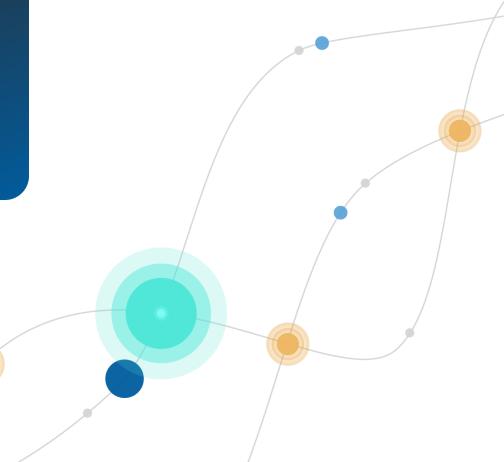
35%

Gen Z workers

Millennial workers

Top motivators for finding a new job:

- A salary increase
- Having access to better perks and benefits
- Greater flexibility



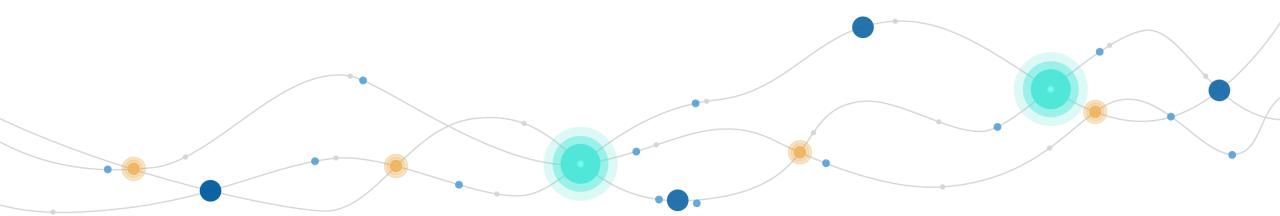




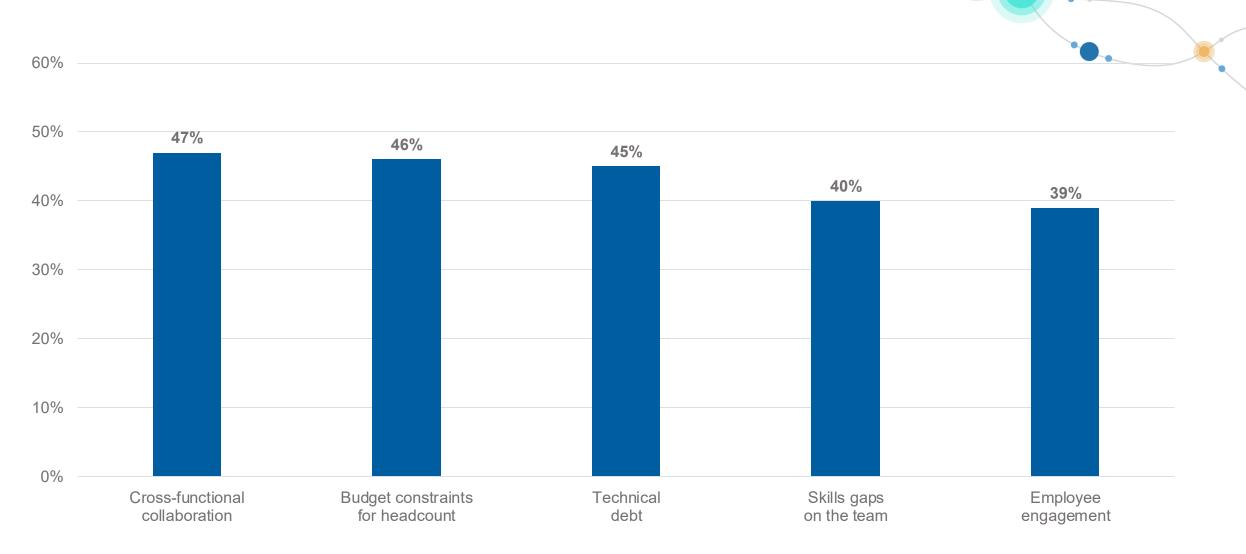


Strategic Priorities for 2025

- 1. Accurate financial reporting and compliance
- 2. Improving planning, budgeting and forecasting processes
- 3. Al implementation
- 4. Refining data and analytics strategies
- 5. Profitability analysis



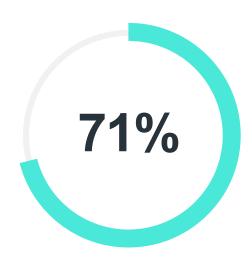




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The Impact of Skills Gaps



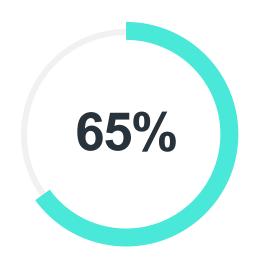
of finance and accounting leaders reported skills gaps.



said the negative impact of the gaps is increasing.

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Hiring Plans: Permanent Roles



of finance and accounting leaders are hiring for new roles.



are hiring only for vacated roles.



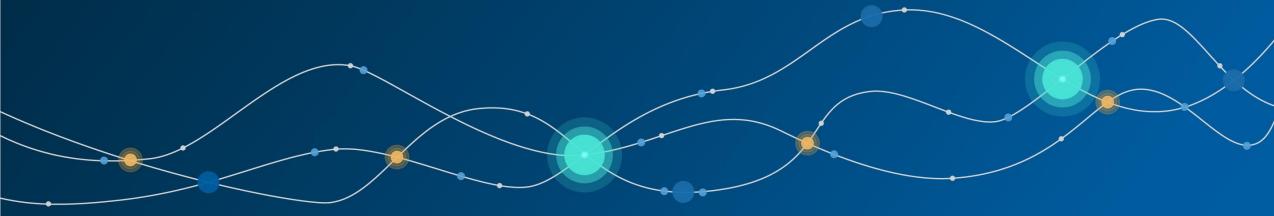
said it's challenging to find skilled talent right now.



Hiring Plans: Contract Roles

Challenges when hiring contract talent

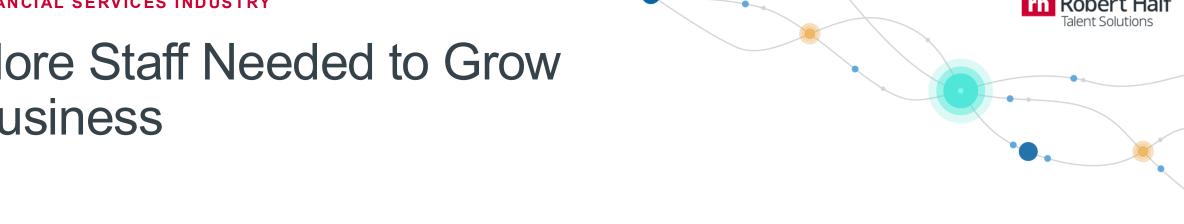
- 1. Finding candidates who align with company culture
- 2. Lack of skilled candidates
- 3. Difficulty assessing skills and experience
- 4. Meeting candidates' pay expectations







More Staff Needed to Grow Business





of financial services managers experience challenges finding skilled talent.

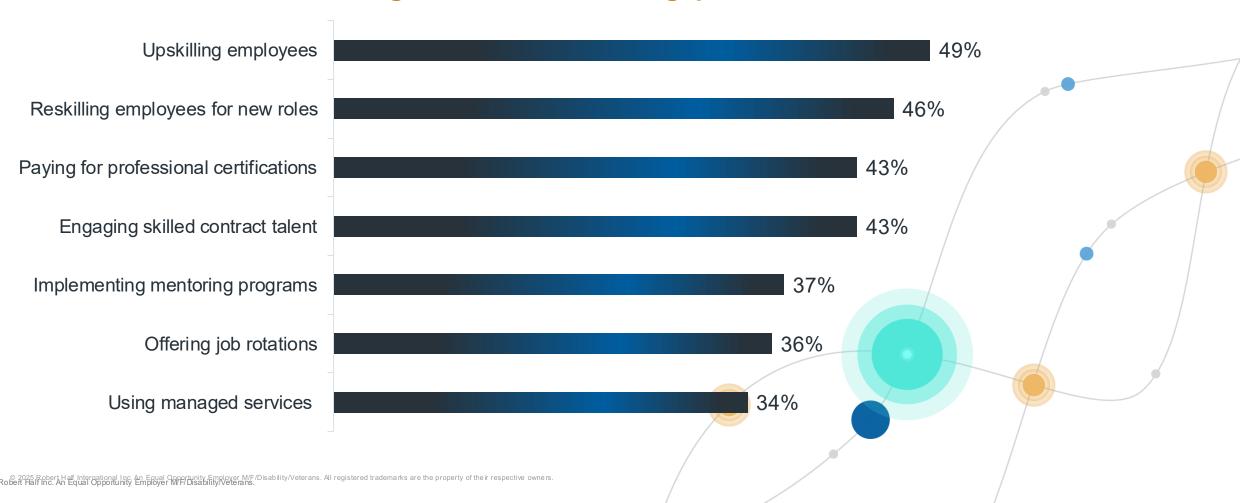
CRITICAL NEEDS:

- Market risk management
- Regulatory reporting
- Fraud detection



How Managers Bridge Skills Gaps

Strategies to address skills gaps:

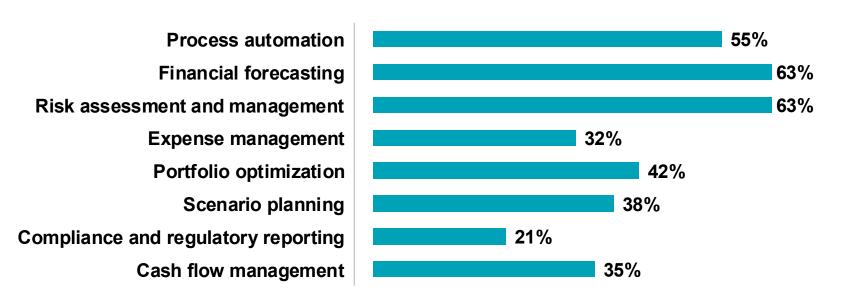


Top priorities – Key Themes for Financial Services Industry

	Top 10 Priority Areas	FP&A	Al	Cost Optimization
1	Security and privacy of data		•	
2	Strategic planning	•	•	•
3	Financial planning and profitability analysis	•	•	•
4	Cloud-based application		•	•
5	Routine reporting and closing activities	•	•	
6	Enhanced data analytics	•	•	•
7	Process improvement	•	•	•
8	Tax changes (formerly "National tax changes")			
9	Mobile finance applications			
10	Leadership within the organization	•	•	

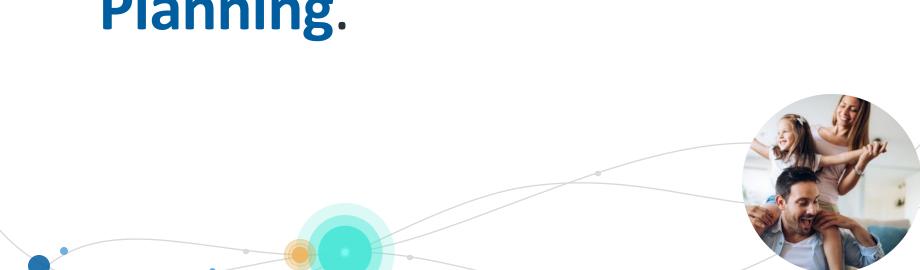
Top ways in which the finance organization is currently employing gen AI.*



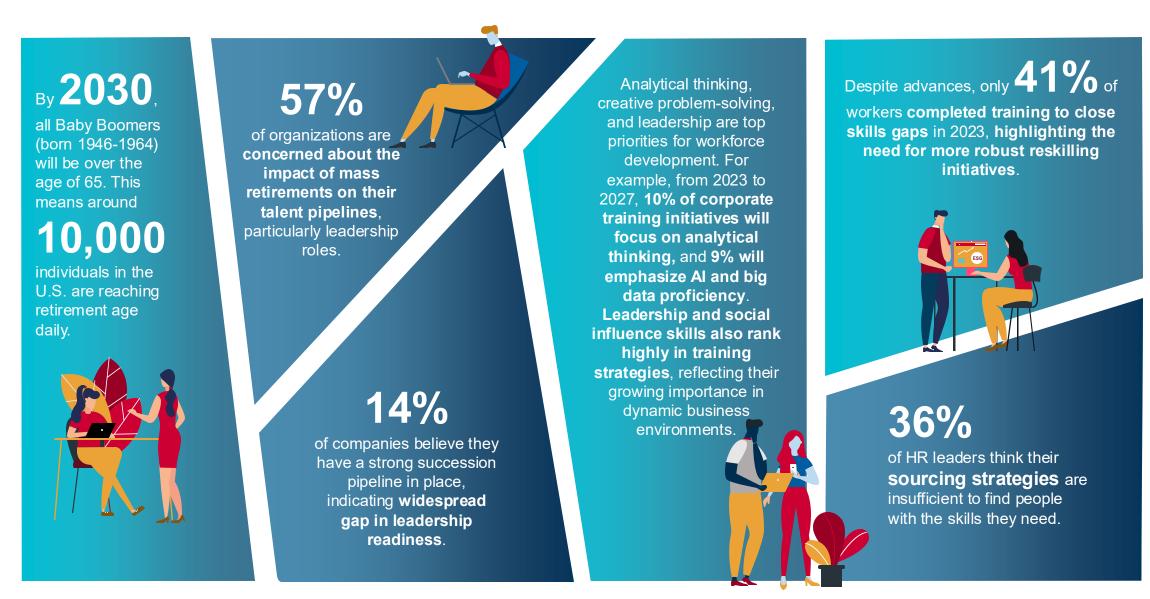




Succession and Pipeline Planning.

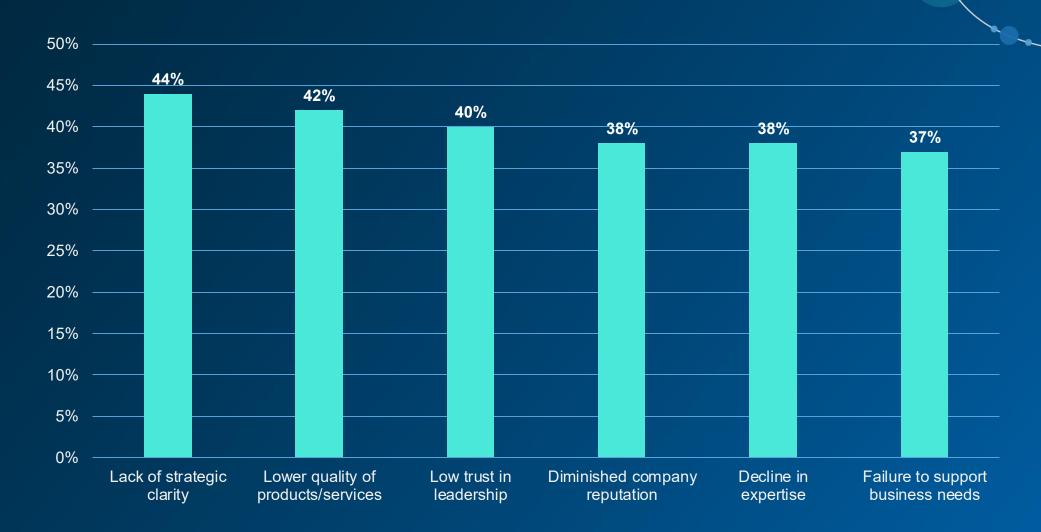






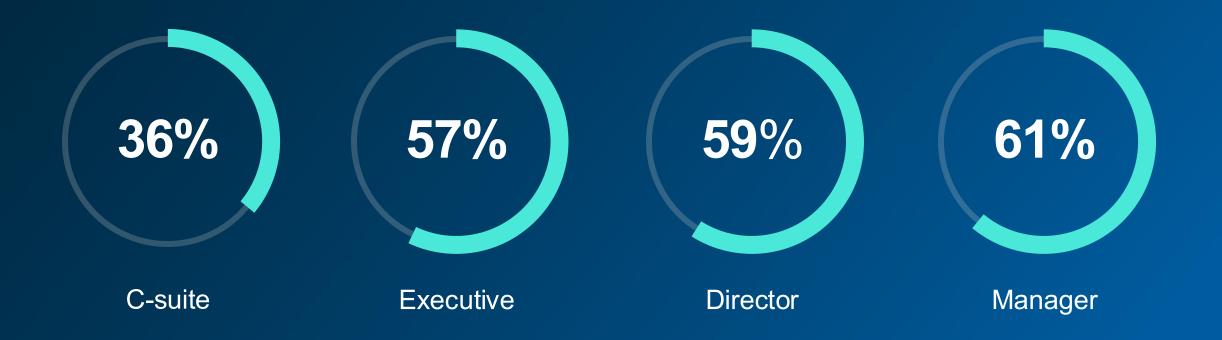


Failure to Plan Leads to Big Risks





Where Succession Plans Are Needed Most



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Ideas for Building Talent Pipelines



Questions to Ask

Who possesses which skills and at which level of proficiency?

What skills does your workforce have today?

Where are opportunities for better talent assignment and development?

Where do individuals need to focus to grow into the next role?



What skills does your business need?

Is there a gap between what you currently have and what you need?

What critical skills is your business missing?

Who are the subject matter experts across the organization?



