



# What You Need to Know About Coronavirus Disease 2019 (COVID-19)

The recent outbreak of the Coronavirus has the public concerned about a potential pandemic and the impact it could have on daily financial transactions. We would like to reassure you that the health, safety and service of our members is always our top priority. We have hand sanitizers and wipes at all branches for members to use before and after they perform their transactions. We are thoroughly wiping down countertops, cash machines and door handles throughout the day.

## What is coronavirus disease 2019 (COVID-19)?

Coronavirus disease 2019 (COVID-19) is a respiratory illness that can spread from person to person. The virus that causes COVID-19 is a novel coronavirus that was first identified during an investigation into an outbreak in Wuhan, China.

## Can people in the U.S. get COVID-19?

Yes. COVID-19 is spreading from person to person in parts of the United States. Risk of infection with COVID-19 is higher for people who are close contacts of someone known to have COVID-19, for example healthcare workers, or household members. Other people at higher risk for infection are those who live in or have recently been in an area with ongoing spread of COVID-19. Learn more about places with ongoing spread at [bit.ly/ccuacovid19](https://bit.ly/ccuacovid19).

## How does COVID-19 spread?

The virus that causes COVID-19 probably emerged from an animal source, but is now spreading from person to person. The virus is thought to spread mainly between people who are in close contact with one another (within about 6 feet) through respiratory droplets produced when an infected person coughs or sneezes. It also may be possible that a person can get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose, or possibly their eyes, but this is not thought to be the main way the virus spreads. Learn what is known about the spread of newly emerged coronaviruses at [bit.ly/ccua2covid19](https://bit.ly/ccua2covid19).

## What are the symptoms of COVID-19?

Patients with COVID-19 have had mild to severe respiratory illness with symptoms of fever, cough & shortness of breath.

## What are severe complications from this virus?

Some patients have pneumonia in both lungs, multi-organ failure and in some cases death.

## How can I help protect myself?

People can help protect themselves from respiratory illness with everyday preventive actions -

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Wash your hands often with soap and water for at least 20 seconds. Use an alcohol-based hand sanitizer that contains at least 60% alcohol if soap and water are not available.

## Steps Members Can Take to Manage Their Finances:

Take advantage of Home Banking, Mobile App & Audio Teller — you can easily check balances, make transfers, deposit checks and view history - without having to leave your home or come to a branch.

Be sure to wash your hands thoroughly with soap or sanitizer before and after any money transactions, including currency exchange or payments, card usage and ATM transactions.

Members may always apply for loans through our website.

With an increased pandemic threat comes a potential for scams. If anyone contacts you claiming to be from any agency or financial institution and asks for your personal information, please be diligent and do not share any account, social security, password or other personal identification details. Please contact us if you've experienced this.

## View the below websites for more information and updates regarding the Coronavirus:

Centers for Disease Control and Prevention - [www.cdc.gov](http://www.cdc.gov)  
World Health Organization - [www.who.int](http://www.who.int)  
OSHA – Safety and Health Topics [www.osha.gov](http://www.osha.gov)