



William Nagle **SVP, Professional Development, CCUA**

Bill Nagle has been with the Cooperative Credit Union Association for over nineteen years. He now leads the Professional Development department for the Association, managing conferences, seminars, webinars and their Network system. For 20 years previously, he worked in retail banking for a variety of financial institutions in and around the Boston area before moving to the credit union movement.

Bill also produces and delivers training programs for Association members at its headquarters as well as conducts customized, on-site training on a variety of topics important to credit unions today, including compliance and regulations, sales and service, communication, and supervisory, management and leadership skills. Bill is a certified DiSC program facilitator, and a CUNA “Creating Member Loyalty” certified service and sales trainer. He is a graduate of the Massachusetts School of Financial Studies, the New England College of Finance and holds a B.S.B.A. as well as a graduate certificate in Organizational Communication, both from Northeastern University.