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The Power of Shared Knowledge

Insights, leadership, and connections that help small credit unions thrive

Every small credit union faces unique challenges, but few have to solve them alone. Across our movement, credit union leaders are constantly sharing ideas, lessons learned, and practical solutions that help one another succeed.

This month's issue highlights three examples of that collaboration: a practical resource for implementing AI in a regulated environment, a CEO Spotlight on Maureen Montecalvo's leadership at Tewksbury Federal Credit Union, and a new networking opportunity at APEX 2026 designed exclusively for small credit unions.

As a reminder, small credit unions receive 25% off all CCUA events, education, and professional development opportunities, including APEX 2026. Be sure to register by August 28, 2026 for your chance to win a RUSH concert package at Mohegan Sun that includes two concert tickets, a \$100 gift card, and an overnight stay for the show.



A Guide to Deploying AI in a Regulated Environment

Deploying AI doesn't mean reinventing compliance. It requires applying proven standards for risk management, vendor oversight, security, and human accountability to new tech. CCUA partner Saris AI outlines examiner expectations, from audit trails and model documentation to bias testing and vendor risk management. The guide explains how to start with lower-risk operational workflows, involve compliance teams, and ask the right vendor questions.

Explore the guide from Saris AI on adopting AI confidently and without surprising your examiner



CEO Spotlight: Maureen Montecalvo

Tewksbury Federal Credit Union

Since becoming CEO of Tewksbury Federal Credit Union, Maureen Montecalvo has led the credit union through both unprecedented challenges and remarkable growth. Under her leadership, the credit union has welcomed nearly 2,000 new members, grown assets by more than \$34 million, expanded its team, and completed a facility expansion to support continued success. Her commitment to strategic growth and member service has helped position the credit union for a strong future.



A past recipient of the CCUA's CEO of the Year Award, Maureen is known for generously sharing her expertise, policies, and guidance with peers across the industry.



APEX 2026: Small CU Networking Session

You asked for more opportunities to connect with peers—and we listened. **New at APEX 2026, we're introducing a networking-only preconference session designed exclusively for small credit unions.** There are no presentations, no sales pitches, and no formal agenda—just meaningful conversations with peers who understand your unique challenges and opportunities.

Join us on Wednesday, October 14, at 9:00 am to exchange ideas, share best practices, ask questions, and build valuable connections before the convention begins. We'll provide the coffee, snacks, and the space—you bring the conversation.

This small credit union networking session is generously sponsored by MemberClose.

Register for APEX Using the 25% Off Discount for Small Credit Unions





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